



MEDIA RELEASE

20 February 2024

AEVA calls for 'join queue' feature in charging apps

The Australian Electric Vehicle Association (AEVA) has called on the largest EV charging networks in Australia to implement a queueing function in their phone apps. This would enable EV drivers arriving at a busy charging station to use the charging app to join a virtual queue. The app would manage the queue, keeping everyone informed of their place and allowing drivers to briefly leave their vehicles while waiting for their turn.

“A virtual queue allows EV drivers to plan around their charge stop, with confidence they’ll get back on the road without delay”, said Dr Chris Jones, AEVA National President.

Similarly, charging networks will gain a better understanding of demand for a busy charging site, guiding adjustments in periods of high demand, and improving throughput.

“This functionality would really improve the customer experience for EV drivers and we look forward to seeing it being implemented in the apps of the major charging networks”, said Jones.

For more information contact:

Dr Chris Jones
President, AEVA
0418 908 002